

Introducing



# Patient access

online services

## Book your next appointment

You can view, book and cancel appointments at your convenience.

- **Quick and easy to use**
- **Avoid busy telephone lines**
- **Access out of practice hours**
- **Electronic management of your appointments.**

## Request repeat prescriptions

Access a list of your repeat medication and request a repeat prescription.

- **Minimise your trips to the practice – only one visit is needed to collect the prescription**
- **Your request is authorised online by the practice, so you know when it's ready to collect**
- **Avoid queues and busy telephone lines.**

## Contact your practice

The secure messaging service allows you to send messages to the practice for general enquiries such as opening times or flu vaccination reminders. Messages are handled by the practice staff during working hours, and the service is best used for queries that require a non-urgent reply. If you have an urgent query, please telephone the practice or emergency service as normal.

## Update your personal details

You can update your address and contact details online. Changes made through this service are then approved by practice staff.

## Patient.co.uk

Patient Access contains links to **www.Patient.co.uk**, a trusted comprehensive source of GP-authored health information leaflets for patients.

## How to register

To register, ask at reception for details or go to **patient.co.uk/access**

## Mobile app

The free Patient Access app provides greater convenience for patients who are away from a desktop PC or laptop, with access to a Smartphone\*.

Download at **patient.co.uk/accessapp**

\*Available on the Android and iOS platforms.

## Safe and secure

All data contained within Patient Access is protected using the highest standard internet security so you can be sure all your personal information is safe and secure.

**Please Note:** Your practice may not offer every Patient Access feature, so please ask at reception to find out which services are available to you.

**emis**<sup>®</sup>

 **Patient.co.uk**

